

Freight Truck Shipping Terms to consider

Commercial – LTL Non Residential Deliveries



Lift Gate Service. This is a truck with the "elevator" tail gate that brings your product from the back of the truck to the ground. Once it is on the ground, **it is your responsibility to bring it into your building.** This type of truck typically adds additional charges to the shipping bill, depending on which carrier we use in your area. If you **don't have a dock area**, but you **do have a forklift** or are **willing to unload** the product yourself, you can avoid the lift gate fee.



LTL Inside Delivery means the driver will attempt to bring your product **into the front door of your building, providing the front door is wide enough to allow for a palletted delivery.** **Once inside**, the driver may place product where you want it, only on the first floor, but, it is at his discretion. He will **not unwrap, uncrate or haul away** any wrapping or pallet materials. Freight companies **may not** make inside delivery into buildings with special flooring such as marble or plush carpeting without special provisions. Products can be delivered to multi-story levels by **freight elevator only**, and may have additional charges **TBD**. Your product will not be unwrapped, uncrated and packaging materials will not be removed. Driver may or may not, at his discretion, deliver your product to its final location. **Delivery up or down stairs is at the discretion of the freight company in your area. These types of deliveries usually require 2 drivers and can add additional fees TBD. Please notify customer service in advance should you require this service.**



Notify Before Delivery. Carrier will contact you prior to delivery to schedule a delivery time frame and date.

NOTE: Unless otherwise arranged, we ship FOB Origin, prepay freight and add. This means we pay the freight charges and add them to your invoice. You own the merchandise while it is in transit. If there are any damage claims, you as the buyer, file against the trucking company and will receive compensation directly from them. We will assist you with the filing of any freight claim. We do this because we are not there personally to inspect/accept the shipment when it arrives. We do not know your dock, receiving conditions or staffing.